All institutions · Around late 2028

PSD3 and the Payment Services Regulation

The Payment Services Regulation and the PSD3 Directive are reaching the end of the procedure: the Council adopted its first-reading position in late October 2026. Providers will have to protect their customers better against fraud and refund them in more cases. The regulation will apply 21 months after it enters into force.

APPLICATION DATE	WHO REQUIRES IT	WHO YOU ANSWER TO	NATURE OF THE REQUIREMENT
Around late 2028	EU legislator, EBA	ACPR and Banque de France	Customer, digital, sustainability

INSTITUTIONS CONCERNED: **Large banking group** · **Mid-sized bank** · Private bank · Specialised finance · Public financial institution

Solid: concerned. Dashed: depending on status or activity.

MILESTONES

The timeline of the text.

28 Jun 2023 — Commission proposal

27 Nov 2025 — Provisional agreement between Parliament and Council

Oct 2026 — Council position at first reading

Around late 2028 — Application, by our estimate

IN DETAIL

What is changing.

What the regulation requires of payment service providers

21 MONTHS AFTER ENTRY INTO FORCE

FRAUD

- Refund of the customer if protections were not in place
- Refund when the fraudster impersonates the provider
- Sharing of fraud data between providers

BEFORE THE PAYMENT

- Check of the payee's name against its identifier
- Spending limits and blocking options offered to the customer
- All charges shown before the transaction

ONLINE PLATFORMS

- Liability if reported fraudulent content is not removed
- Financial advertising restricted to authorised firms

PAYMENT DATA

- Fewer obstacles to data sharing
- Better customer control over their data

Parliament and the Council reached a provisional agreement on 27 November 2025. The Council adopted its first-reading position in late October 2026 and the Commission supports it. What remains is Parliament's second-reading vote, then publication in the Official Journal.

The Council position provides that the regulation applies 21 months after it enters into force, and 27 months for two of its articles. We therefore place application around late 2028: this is an estimate, which depends on the publication date. The text strengthens providers' obligations on fraud: prevention tools, verification of payee, data sharing, a right to a refund when the fraudster impersonates the provider.

OUR VIEW

Liability shifts towards the provider: if it cannot show that protections were in place at the time of the transaction, it refunds. This plays out in payment and account-keeping systems: checks before execution, records of controls, accounting treatment of refunds and disputes.

WHAT WE DO

Impact analysis on payment and account-keeping systems, traceability of pre-execution checks, accounting schemes for refunds and disputes.

PSD3 Payments Fraud

CORE BANKING→

FURTHER READING

Official sources.

Council, first-reading position on the regulation	https://data.consilium.europa.eu/doc/document/ST-8543-2026-INIT/en/pdf
European Commission, communication of 3 November 2026	https://data.consilium.europa.eu/doc/document/ST-15729-2026-INIT/en/pdf
European Parliament, press release on the agreement	https://www.europarl.europa.eu/news/en/press-room/20251121IPR31540/payment-services-deal-more-protection-from-online-fraud-and-hidden-fees
European Parliament, legislative train of the regulation	https://www.europarl.europa.eu/legislative-train/theme-economic-and-monetary-affairs-econ/file-revision-of-eu-rules-on-payment-services?sid=10001

Links checked on 23 November 2026.